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Please find below and/or attached an Office communication concerning this application or proceeding.

	Application No.	Applicant(s)				
	09/892,736	SMITH ET AL.				
Office Action Summary	Examiner	Art Unit				
	Dohm Chankong	2152				
The MAILING DATE of this communication appears on the cover sheet with the correspondence address Period for Reply						
A SHORTENED STATUTORY PERIOD FOR REPL THE MAILING DATE OF THIS COMMUNICATION.  - Extensions of time may be available under the provisions of 37 CFR 1.1 after SIX (6) MONTHS from the mailing date of this communication.  - If the period for reply specified above is less than thirty (30) days, a replectified in the period for reply is specified above, the maximum statutory period Failure to reply within the set or extended period for reply will, by statute Any reply received by the Office later than three months after the mailing earned patent term adjustment. See 37 CFR 1.704(b).	I36(a). In no event, however, may a reply be tin ly within the statutory minimum of thirty (30) day will apply and will expire SIX (6) MONTHS from e, cause the application to become ABANDONE	nely filed  rs will be considered timely. I the mailing date of this communication. CD (35 U.S.C. § 133).				
Status						
1) Responsive to communication(s) filed on 31 May 2005.						
2a) ☐ This action is <b>FINAL</b> . 2b) ☒ This action is non-final.						
	Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under <i>Ex parte Quayle</i> , 1935 C.D. 11, 453 O.G. 213.					
Disposition of Claims						
4) ⊠ Claim(s) 1-3,5-23 and 26-28 is/are pending in 4a) Of the above claim(s) is/are withdra 5) □ Claim(s) is/are allowed. 6) ⊠ Claim(s) 1-3,5-23 and 26-28 is/are rejected. 7) □ Claim(s) is/are objected to. 8) □ Claim(s) are subject to restriction and/or	wn from consideration.					
Application Papers						
9) The specification is objected to by the Examine 10) The drawing(s) filed on is/are: a) acc Applicant may not request that any objection to the Replacement drawing sheet(s) including the correct 11) The oath or declaration is objected to by the E.	cepted or b) objected to by the drawing(s) be held in abeyance. Se tion is required if the drawing(s) is ob	e 37 CFR 1.85(a). ojected to. See 37 CFR 1.121(d).				
Priority under 35 U.S.C. § 119						
12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).  a) All b) Some * c) None of:  1. Certified copies of the priority documents have been received.  2. Certified copies of the priority documents have been received in Application No  3. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).  * See the attached detailed Office action for a list of the certified copies not received.						
Attachment(s)						
1) Notice of References Cited (PTO-892) 2) Notice of Draftsperson's Patent Drawing Review (PTO-948) 3) Information Disclosure Statement(s) (PTO-1449 or PTO/SB/08 Paper No(s)/Mail Date  3. Patent and Trademark Office	4) Interview Summary Paper No(s)/Mail D 5) Notice of Informal F 6) Other:					

## DETAILED ACTION

- This action is in response to Applicant's request for continued examination and amendment. Claims 4, 24 and 25 have been cancelled. Claims 1-3, 5-23 and 26-28 are presented for further examination.
- 2> This action is a non-final rejection.

# Response to Arguments

Applicant's arguments with respect to claims 1-3, 5-23 and 26-28 have been considered but are most in view of the new ground(s) of rejection necessitated by Applicant's amendment.

## Claim Rejections - 35 USC § 103

The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

- (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.
- Claims 1, 6, 11 and 13 are rejected under 35 U.S.C § 103(a) as being unpatentable over Willis, Jr. et al, U.S Patent No. 6.738.815 ["Willis"], in view of Profit, Jr. et al, U.S Patent No. 6.636.831 ["Profit"].

- 5> Profit was cited by Examiner in non-final office action 9.30.2004.
- 6> As to claim 1, Willis discloses a system for permitting a user to access data on a legacy system and an intranet [abstract], comprising:

a systems interface coupled to the legacy system, wherein the systems interface comprises at least one network address that can be accessed by a computer over a communication network, and further comprises a protocol server for managing protocol regarding the computer and a transaction server in direct communication with the legacy system [Figure 3 «items 24, 26, 28, 30» | column 3 lines 25-33> | column 5 lines 30-36> where: Willis' TechNet server is analogous to a transaction server],

wherein the systems interface is adapted to direct communications from the computer from the at least one network address to a separate network address corresponding to the intranet that is distinct from the legacy system [Figure 3 | column 9 clines 30-55> | column 10 cline 63> to column 11 cline 12> | column 11 clines 60-67> | claims 3 and 7].

Willis does not expressly disclose that the protocol server bypasses the transaction server by directing communications from the computer directly to the intranet.

In the same field of invention, Profit is directed towards enabling a mobile worker to remotely access corporate data located in legacy systems [column 2 «lines 43-52»].

Additionally, Profit discloses both a protocol server and a transaction server, whereby the protocol server bypasses the transaction server by directing communications from the computer directly to an intranet [column 6 «lines 32-51» where: Profit's server suite 24, is

analogous to a protocol server, and the middleware 22, is analogous to a transaction server that is directly connected to the legacy systems]. Profit discloses that the server suite in addition to working with the middleware to access legacy applications, can also "provide the functionality of a Web server for providing content over an Internet or intranet (not shown), "Web" is a shorthand for Worldwide web and is commonly used to refer to scripted documents exchanged over the Internet or an intranet". Therefore, when the client needs to access documents from the intranet, Profit's server suite directly handles requests to the intranet, with no need to go through the middleware because the middleware seems to be used for "converting legacy information received from the business applications or the ERP system". It would have been obvious to one of ordinary skill in the art to incorporate Profit's server suite functionality into Willis' mobile access system to enable users to access data from separate intranet and legacy systems.

- As to claim 6, Willis and Profit disclose the system of claim 1, the transaction server sends a command to the protocol server to direct the computer to the separate network address in order to direct communications from the computer to the intranet [see Willis, Figures <1, 3> | column 3 <28-33> | column 5 lines 24-63> | column 11 line 59> to column 12 where: the TechNet server is equivalent in functionality to the second server, and the protocol server is equivalent to the first server].
- As to claim 11, as it does not teach or further define over the limitations of previous claims 1 and 6, it is similarly rejected for the reasons set forth above.

- As to claim 13, Willis discloses the system of claim 11, wherein the at least one transaction server receives requests and generates legacy system transactions [column 3 clines 25-33> | column 5 <lines 30-36>].
- Claims 2, 3, 7, 14, 15-17 and 19 are rejected under 35 U.S.C § 103(a) as being unpatentable over Willis and Profit, in view of Stone et al, U.S Patent No. 6.101.510 ["Stone"].
- As to claim 2, Willis discloses the system of claim 1, wherein the systems interface sends a command for the computer in order to direct communications from the computer to the intranet [column 6 67> to column 7 6>] but does not explicitly disclose that the command launches a browser.
- Stone discloses a systems interface sending a command to launch a browser to direct communications from the computer to an intranet [column 1 < lines 8-11> | column 2 < lines 35-39> | column 3 < lines 1-9> | column 12 < lines 60-65> where: the server applications is comparable to a systems interface, and sends a command to the user computer to launch a browser] to allow applications to automatically direct the browser to an internet or intranet site without any interaction from the user. Therefore it would have been obvious to one of ordinary skill in the art to implement Stone's web browser control functionality into Willis' systems interface to automatically direct client computers to the proper internet or intranet site without any user interaction.

- As to claim 3, Willis' discloses the system of claim 2, wherein commands comprise an application program interface command [column 6 67> to column 7 6>] but does not explicitly disclose that the command is for launching a browser.
- Stone discloses an application program interface command for launching a browser [column 3 lines 1-12>]. It would have been obvious to one of ordinary skill in the art to implement one of Willis' application program interfaces as Stone's browser launching API command to automatically open and direct the browser to the appropriate intranet site.
- As to claim 7, Willis' discloses the system of claim 4, wherein the systems interface sends at least one command for the protocol server to direct the computer to the separate network address in order to direct communications from the computer to the intranet [Figures <1, 3> | column 3 <28-33> | column 5 lines 24-63> | column 11 line 59> to column 12 line 4> where: the TechNet server is equivalent in functionality to the second server, and the protocol server is equivalent to the first server], but does not specifically disclose a command for the computer to launch a browser.
- Stone discloses a systems interface sending a command to launch a browser to direct communications from the computer to an a separate network address [column 1 8-11> | column 2 8-35-39> | column 3 8-11> | to allow applications to automatically direct the browser to an internet or intranet site without any interaction from

the user. Therefore it would have been obvious to one of ordinary skill in the art to implement Stone's web browser control functionality into Willis' systems interface to automatically direct client computers to the proper internet or intranet site without any user interaction.

- As to claim 14, Willis' discloses the system of claim 13, wherein the means for providing an interface issues at least one command that causes the computer to launch a browser and that causes the at least one protocol server to direct the computer from the first network address to the second network address [Figures <1, 3> | column 3 <28-33> | column 5 clines 24-63> | column 11 <line 59> to column 12 <line 4>], but does not specifically disclose a command for the computer to launch a browser.
- Stone discloses a systems interface sending a command to launch a browser that causes a server to direct a computer [column 1 < lines 8-11> | column 2 < lines 35-39> | column 3 < lines 1-9 and lines 34-37>] to allow applications to automatically direct the browser to an internet or intranet site without any interaction from the user. Therefore it would have been obvious to one of ordinary skill in the art to implement Stone's web browser control functionality into Willis' systems interface to automatically direct client computers to the proper internet or intranet site without any user interaction.
- As to claim 15, Willis discloses a method for accessing data, comprising:

  logging a computer onto a systems interface that permits remote access of legacy

systems and that comprises a protocol server for managing protocol with the computer and a transaction server in direct communication with the legacy system [Figure 3 «items 24, 26, 28, 30» | column 3 column 5 <lines 30-36> where: Willis' TechNet server is analogous to a transaction server];

accessing the systems interface at a first network address [column 9 <lines 46-55>];

providing a user input for accessing an intranet that is distinct from the legacy

systems [column 5 <lines 64-67> | column 6 <lines 51-63>];

accessing an intranet separately from the legacy systems at a separate network address [column 11 <line 60> to column 12 <line 4> | column 14 <line 19 where: the TechNet server and legacy system are located on an intranet].

Willis does not explicitly disclose launching a browser in response to a command from the systems interface or that the protocol server bypasses the transaction server by directing communications from the computer directly to the intranet.

In the same field of invention, Profit is directed towards enabling a mobile worker to remotely access corporate data located in legacy systems [column 2 «lines 43-52»].

Additionally, Profit discloses both a protocol server and a transaction server, whereby the protocol server bypasses the transaction server by directing communications from the computer directly to an intranet [column 6 «lines 32-51» where: Profit's server suite 24, is analogous to a protocol server, and the middleware 22, is analogous to a transaction server that is directly connected to the legacy systems]. Profit discloses that the server suite in addition to working with the middleware to access legacy applications, can also "provide the

functionality of a Web server for providing content over an Internet or intranet (not shown), "Web" is a shorthand for Worldwide web and is commonly used to refer to scripted documents exchanged over the Internet or an intranet". Therefore, when the client needs to access documents from the intranet, Profit's server suite directly handles requests to the intranet, with no need to go through the middleware because the middleware seems to be used for "converting legacy information received from the business applications or the ERP system". It would have been obvious to one of ordinary skill in the art to incorporate Profit's server suite functionality into Willis' mobile access system to enable users to access data from separate intranet and legacy systems.

- Stone teaches a systems interface sending a command to launch a browser [column 1 < lines 8-11> | column 2 < lines 35-39> | column 3 < lines 1-9 and lines 34-37>] to allow applications to automatically direct the browser to an internet or intranet site without any interaction from the user. Therefore it would have been obvious to one of ordinary skill in the art to implement Stone's web browser control functionality into Willis' systems interface to automatically direct client computers to the proper internet or intranet site without any user interaction.
- As to claim 16, Willis discloses the method of claim 15, wherein the transaction server is adapted to receive requests and generate legacy transactions, and wherein the transaction server has a second network address [Figures <3,5,6> | column 3 lines 25-33> | column 9 lines 46-65> | column 11 lines 60-67].

- As to claim 17, Willis discloses the method of claim 16, wherein the computer is logged onto the protocol server [Figure 6 | column 8 64-66>].
- As to claim 19, Willis discloses the method of claim 16, wherein the command comprises an application program interface command issued by the protocol server or the transaction server [column 6 <line 64> to column 7 <line 14> | column 7 <lines 53-64>].
- Claim 5 is rejected under 35 U.S.C § 103 (a) as being unpatentable over Willis, in view of Butts et al, U.S Patent No. 6.233.541 ["Butts"].
- As to claim 5, Willis discloses the system of claim 4, wherein the at least one network address comprises a first IP address corresponding to the protocol server and a second IP address corresponding to the transaction server [Figure 20 | column 9 < lines 51-53> | column 10 < lines 5-7> | column 11 < line 60> to column 12 < line 10> | column 12 < lines 46-67> where: although, Willis does not specifically state that the second server has an IP address, a server having an IP address is well known in the art, and he does state that the second server has a separate address from the first server].

Willis discloses a legacy system and intranet with a separate address but does not explicitly disclose that separate network address comprises a third IP address.

- Butts teaches that a legacy system with an IP address [abstract | Figure 1 where: the legacy system is accessed using TCP/IP communications]. It would have been obvious to one of ordinary skill in the art to have implemented Willis' separate address as an IP address to allow Willis' clients access to the legacy system and intranet across a persistent TCP/IP connection, thereby permitting real-time bi-directional communication with the system.
- Claims 8, 9, 12 are rejected under 35 U.S.C § 103(a) as being unpatentable over Willis, in view of Devine.
- As to claim 8, Willis discloses the system of claim 1, wherein the computer is running application-specific client software to enable the computer to access the information from the legacy system [column 6 lines 51-63>], but does not explicitly disclose that enabling the computer access to the legacy information comprising causing a browser to be launched at the computer to direct communications from the computer to the intranet, and wherein the browser is displayed at the computer as an active window with the application-specific client software being minimized or hidden behind the active window.
- Devine discloses a system running application-specific client software comprising a causing a browser to be launched at the computer to direct communications from the computer to the intranet [column 12 <lines 28-31> | column 13 <lines 62-67>], and wherein the browser is displayed at the computer as an active window with the application-specific client software being minimized or hidden behind the active window [Figure 2 <items 12, 14> |

column 7 (lines 1-20) where: the backplane is comparable to the application-specific client software]. It would have been obvious to one of ordinary skill in the art at the time the invention was made to incorporate all of Devine's browser and application-specific software functionality into Willis' system and software to allow the client to utilize their own browser to connect to an intranet, thereby limiting the need for training and support as the client already is familiar with his browser [Devine - column 2 (lines 11-26)].

- As to claim 9, Willis discloses the system of claim 8, wherein the computer is logged onto the systems interface using the application-specific client software, and wherein, following the directing, the computer remains logged onto the systems interface and the application-specific client software remains an active application [column 6 6-13> where: the GUI layer is comparable to application-specific client software].
- As to claim 12, Willis does disclose user input [column 6 <lines 51-63>] but does not explicitly state that said input comprises engagement of a software key by the user.
- Devine discloses user input as engagement of a software key by the user [column 7 clines 64-67>]. It would have been obvious to one of ordinary skill in the art to infer that Willis' GUI layer would have had icons or keys available for engagement to the user to allow the user to access the various functionality of the GUI, as taught by Devine.

- Claims 18 and 20-22 are rejected under 35 U.S.C § 103(a) as being unpatentable over Willis and Stone, in further view of Devine et al, U.S Patent No. 6.598.167 ["Devine"].
- As to claim 18, Willis does discloses a method of claim 16, a user input [column 6 clines 51-63>] but does not explicitly state that said input comprises engagement of a software key by the user.
- Devine discloses user input as engagement of a software key by the user [column 7 clines 64-67.]. It would have been obvious to one of ordinary skill in the art to infer that Willis' GUI layer would have had icons or keys available for engagement to the user to allow the user to access the various functionality of the GUI, as taught by Devine.
- As to claim 20, Willis discloses displaying a technician interface [column 3 < lines 64-65> | column 6 < lines 52-63>] but does not specifically state displaying a technician home page corresponding to the separate network address.
- Devine teaches displaying a technician home page corresponding to the separate network address [Figure 3 | column 7 <lines 21-34> | column 8 <lines 17-30>]. It would have been obvious to one of ordinary skill in the art to incorporate Devine's home page functionality into Willis' technician interface to obtain the advantage of establishing secure TCP messaging sessions by utilizing a browser to access data.

- As to claim 21, Willis discloses the method of claim 20, further comprising the step of retrieving local information from the intranet, the local information comprising one or more of: cross-box locations, pricing information, service information cable records, and plat records [column 1 lines 32-53> | column 3 lines 34-41>].
- As to claim 22, Willis discloses the method of claim 21, further comprising the step of returning to the systems interface [Figure 1 | column 5 < lines 24-36>].
- Claims 23 and 26-27 are rejected under 35 U.S.C § 103(a) as being unpatentable over Profit in view of Stone.
- As to claim 23, Profit discloses a method for permitting a user to access data [abstract], comprising:

providing access to the systems interface, the systems interface corresponding to at least one network address and including a protocol server that manages protocol with the computer and a transaction server in direct communication with the legacy systems [Figure 3 witem 18» | column 6 «lines 32-51» where: Profit's server represents the system interface, his server suite is analogous to a protocol server and his middleware is analogous to a transaction server];

receiving and processing at the systems interface a request for access to an intranet that is distinct from the legacy systems [column 6 «lines 32-51»]; and

directing communications from the computer from the systems interface to a separate network address by the protocol server bypassing the transaction server by directing the communications from the computer directly to the intranet [column 6 «lines 32-51» where:

Profit does not explicitly disclose an intranet having a separate address by such a feature is quite ubiquitous and expected in the art].

Profit does not explicitly disclose authenticating a computer attempting to log onto a systems interface to legacy systems. However, authentication procedures for accessing remote corporate systems is ubiquitous in the art and well known for preserving the security of the corporate network. Therefore, it would have been obvious to one of ordinary skill in the art to have incorporated an authentication feature into Profit's remote data access system for the security benefits that such a feature would provide.

Also, Profit does not disclose sending a message to the computer, the message causing the computer to launch a software application that seeks out a separate network address on the intranet.

Stone discloses sending a message to the computer, the message causing the computer to launch a software application that seeks out a separate network address on the intranet [column 1 < lines 8-11 > | column 2 < lines 35-39 > | column 3 < lines 1-9 > | column 8 < lines 49-59 > | column 12 < lines 60-65 > ]. It would have been obvious to one of ordinary skill in the art to implement messaging functionality from Profit's system interface as taught by Stone to allow Profit's system interface to automatically navigate the user to a proper address on the intranet without any needed action from the user.

- As to claim 27, Profit discloses the method of claim 24, wherein the software application is a browser [Figure 3], but does not explicitly disclose that the message comprises an application program interface command.
- Stone discloses a message comprising an application program interface command [column 2 column 2 s5-40> | column 9 s5-58>]. It would have been obvious to one of ordinary skill in the art to incorporate Stone's application program interface command functionality into Profit for the purposes of allowing a server application to initiate a browser instance using standard Windows API commands to insure application compatibility with the ubiquitous Windows OS.
- Claim 26 is rejected under 35 U.S.C § 103(a) as being unpatentable over Profit and Stone, in view of Devine.
- As to claim 26, Profit does not disclose a request based on a user selection of an icon or software button.
- Such a feature is well known in the art. Additionally, Devine discloses the method of claim 24, wherein the request is based on user selection of an icon or software button [column 7 lines 64-67>]. It would have been obvious to one of ordinary skill in the art to incorporate Devine's icon/software button functionality to launch a request into Profit's

remote access system to provide a graphical means of accessing information [see Profit, column 9 «lines 48-52»].

Claim 28 is rejected under 35 U.S.C § 103(a) as being unpatentable over Device, Profit and Stone.

As to claim 28, Devine discloses a system for permitting a user to access data by employing a computer to access information from legacy systems, wherein the computer is running application-specific client software to access the information from legacy systems and wherein the application-specific client software displays a first window with a software button that can be engaged to initiate a request for access to an intranet [abstract | Figure 3 | | column 1 < lines 21-24> | column 6 < lines 39-62> | column 7 < lines 35-67> | column 8 < lines 25-30>], the system comprising:

a systems interface to the legacy systems, the systems interface including a protocol server and a transaction server, the protocol server having a first network address and the transaction server having a second network address [Figures <1, 5> | column 22 column 22 column 23 column 23 column 24 column 25> where: Devine's web server is comparable to the first server, and Devine's Internet Dispatcher server is comparable to the second server];

Devine does disclose launching a browser application, but does not specifically disclose the transaction server issuing at least one message in response to the request, the at least one message causing the computer to launch a browser application as a second window,

and the at least one message causing communications from the computer to be directed from the first network address to a third network address corresponding to the intranet. Devine also does not disclose the directing the an intranet by the protocol server bypassing the transaction server by direct communications from the computer directly to an intranet.

- Stone discloses issuing at least one message in response to the request, the at least one message causing the computer to launch a browser application as a second window, and the at least one message causing communications from the computer to be directed from the first network address to a third network address corresponding to the intranet [column 1 < lines 8
  II> | column 2 < lines 35-39> | column 3 < lines 1-9> | column 8 < lines 49-59> | column 12 < lines 60
  65> where: the server application provides the functionality comparable to the functionality of the transaction server]. It would have been obvious to one of ordinary skill in the art to implement messaging functionality from Devine's system interface as taught by Stone to allow Devine's system interface to automatically navigate the user to a proper address on the intranet without any needed action from the user.
- Additionally, Profit discloses both a protocol server and a transaction server, whereby the protocol server bypasses the transaction server by directing communications from the computer directly to an intranet [column 6 «lines 32-51» where: Profit's server suite 24, is analogous to a protocol server, and the middleware 22, is analogous to a transaction server that is directly connected to the legacy systems]. Profit discloses that the server suite in addition to working with the middleware to access legacy applications, can also "provide the

functionality of a Web server for providing content over an Internet or intranet (not shown), "Web" is a shorthand for Worldwide web and is commonly used to refer to scripted documents exchanged over the Internet or an intranet". Therefore, when the client needs to access documents from the intranet, Profit's server suite directly handles requests to the intranet, with no need to go through the middleware because the middleware seems to be used for "converting legacy information received from the business applications or the ERP system". It would have been obvious to one of ordinary skill in the art to implement Profit's server functionality into Devine to enable a user to access data from both a legacy and intranet source [To avoid confusing, it should be noted that Examiner is not referring to the intranet that Devine utilizes to access his legacy system; the intranet used in the rejection of this claim is provided by Profit. In other words Devine discloses an invention to access a legacy system (through an intranet). Profit discloses accessing a legacy system and a separate intranet. It is this functionality that is combined with Devine in the rejection of this claim].

- Claim 1 is rejected under 35 U.S.C § 103(a) as being unpatentable over Knight et al,
  U.S Patent Publication No. 2002 0103906 ["Knight"], in view of Devine.
- As to claim 1, Knight discloses a system for permitting a user to access data on a legacy system and an intranet, comprising:

a systems interface coupled to the legacy system, wherein the systems interface comprises at least one network address that can be accessed by a computer over a communication network, and further comprises a protocol server for managing protocol

regarding the computer and a transaction server in direct communicating with the legacy system [Figure 3 | 0028, 0029, 0032 where: the shared DB module has same functionality as a protocol server and the communication com DLL has same functionality for directly accessing legacy systems];

wherein the systems interface is adapted to direct communications from the computer from the at least one network address to a separate network address corresponding to a network that is distinct from the legacy system by the protocol server bypassing the transaction server by directing communications from the computer directly to the network [Figure 3 where: Knight's web server directs communications directly to the legacy systems through the communication com dll 108, and other requests to data servers on a separate network through the shared db module 302]. Knight does not explicitly state that the data servers are on an intranet.

However, it is well known in the art that data servers can be placed in a variety of networking environments as long as it is accessible to the client. For example, Devine discloses data servers located in an intranet [Figure 4 «items 41-49»]. It would have been obvious to one of ordinary skill in the art to modify Knight so that his data servers and data warehouse were located in a intranet that is accessible to remote users in a secure way to prevent hostile customer access [see Devine, column 10 «lines 49-51»].

#### Conclusion

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Dohm Chankong whose telephone number is (571)272-3942.

The examiner can normally be reached on 8:30AM - 5:30PM.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Glenton Burgess can be reached on (571)272-3949. The fax phone number for the organization where this application or proceeding is assigned is 703-872-9306.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

DC

Dung C. Dinh Primary Examiner